

# growing together

2012 - 05 - 19

Bucharest, Romania

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## AFIT Romania Annual Conference

May 19, 2012



Member of  
**EUATC**

**COOPERARE  
CALITATE MASURABILA  
DIVERSITATE & SPECIALIZARE  
ETICA  
TEHNOLOGIZARE**

**QUALITY  
TRANSPARENCY  
TEAM WORK  
ACCOUNTABILITY  
MOTIVATION  
(SELF-)IMPROVEMENT  
COMMUNICATION (IN/OUT)**

**CALITATE  
CORECTITUDINE  
VALOARE ADAUGATA  
RESPECT RECIPROC  
ORIENTAREA SPRE SOLUTIE**

**CALITATE**

**CORECTITUDINE &  
TRANSPARENTA**

**MUNCA IN ECHIPA**

**ETICA SI RESPONSABILITATE**

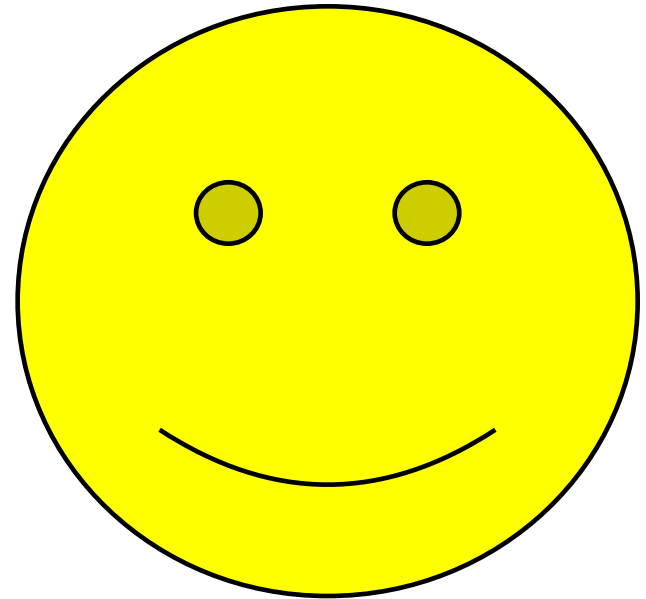
**COMUNICARE & COOPERARE**

**VALOARE ADAUGATA &  
TEHNOLOGIZARE**

**ORIENTARE SPRE SOLUTIE**

**MOTIVATIE & DEZVOLTARE**

**DIVERSITATE & SPECIALIZARE**



# Actiuni

- Vendor training:
  - Sharing values
  - Sharing purposes
  - Sense of belonging
- In-house (strict) procedures
- Aplicare norme de calitate
- Revizii interne
- Respectare clauze contractuale – clienti/colaboratori
- Management de proiect
- Tools – PM&CAT
- Servicii conexe
- Instruire și specializare personal pe domenii, CAT Training + S/W
- Educare client/ traducator + Înțelegere client/ traducator
- Publicitate corectă
- Non-dumping